

PRESENTERS

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<i>Provide the borrower with sufficient information to enable the borrower to make informed decisions, both at the time of entering into an agreement and during all subsequent dealings with the lender (s 9B(2)(b))</i>	18
<i>Ensure that the terms of the agreement are not unduly onerous and are expressed in a clear, concise, and intelligible manner (s 9B(2)(c))</i>	19
<i>Not do or say, or omit to do or say, anything that is, or is likely to be, misleading, deceptive, or confusing to the borrower (s 9B(2)(d))</i>	20
<i>Make reasonable inquiries (s 9(2)(e)(i) and (ii))</i>	21
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